

# PRODUCT HIGHLIGHTS SHEET

## for

## **AHAM Flexi Fund 8**

Date of issuance: 28 February 2024

### RESPONSIBILITY STATEMENT

This Product Highlights Sheet has been reviewed and approved by the directors and/or authorized committee and/or persons approved by the Board of AHAM Asset Management Berhad 199701014290 (429786-T) and they collectively and individually accept full responsibility for the accuracy of the information. Having made all reasonable inquiries, they confirm to the best of their knowledge and belief, that there are no false or misleading statements or omissions of other facts which would make any statement in the Product Highlights Sheet false or misleading.

# STATEMENT OF DISCLAIMER

The relevant information and document in relation to the AHAM Flexi Fund 8 ("the Fund"), including a copy of this Product Highlights Sheet has been lodged with the Securities Commission Malaysia under the Lodge and Launch Framework.

The lodgement of the relevant information and document in relation to the Fund, including this Product Highlights Sheet, should not be taken to indicate that the Securities Commission Malaysia recommends the Fund or assumes responsibility for the correctness of any statement made, opinion expressed or report contained in this Product Highlights Sheet.

The Securities Commission Malaysia is not liable for any non-disclosure on the part of the AHAM Asset Management Berhad responsible for the Fund and takes no responsibility for the contents of this Product Highlights Sheet. The Securities Commission Malaysia makes no representation on the accuracy or completeness of this Product Highlights Sheet, and expressly disclaims any liability whatsoever arising from, or in reliance upon, the whole or any part of its contents.

1

YOU SHOULD NOT MAKE PAYMENT IN CASH TO A UNIT TRUST CONSULTANT OR ISSUE A CHEQUE IN THE NAME OF A UNIT TRUST CONSULTANT.



This Product Highlights Sheet only highlights the key features and risks of this Fund. Investors are advised to request, read and understand the Information Memorandum of the Fund before deciding to invest.

# PRODUCT HIGHLIGHT SHEET

# **AHAM FLEXI FUND 8**

## **BRIEF INFORMATION ON THE PRODUCT**

### 1. What is this product about?

The Fund is an open-ended wholesale mixed asset fund which seeks to achieve capital appreciation over the long-term.

## **PRODUCT SUITABILITY**

## 2. Who is this product suitable for?

The Fund is designed for Sophisticated Investors who have a long-term investment horizon, have a high risk tolerance and seek potential growth for their investment.

### **KEY PRODUCT FEATURES**

# 3. What am I investing in?

Classes	USD Class	MYR Class	SGD Class
Launch Date		17 February 2022	
Tenure	This Fund is an open-ended fund where it does not have a fixed maturity date and may only be terminated in accordance with the terms of the Information Memorandum and the provisions of the Deed.		
Base Currency	USD		
Investment Strategy	on the prevailing market condit range of investment instrument instruments such as debentur Institutions. Additional, the Fund	he Fund will adopt a tactical assetions. The Fund will have the flexits such as equities and equity-lines, money market instruments at will have the option to invest invatives. At any one time, the asset	kibility to invest in a diversified alked instruments, fixed income and/or deposits with Financial collective investment schemes,
	as warrants issued by companie Fund would be unconstrained maximize the Fund's growth p securities where those compar	will invest primarily in equities and is. For the purpose of diversification by any country, market capitalism cotential, we will also have the nies are likely to develop into ful primary research including cor ese companies.	n, the investment strategy of the ation or sector. In our aim to option to invest into unlisted ture industry leaders. We will
	valued relative to long-term gro- identified through internal resear and quality criteria. Criteria tha sales and profit growth, financia	we seek to identify companies to wth that these companies can act rch, and by subjecting them to a dist t are looked at during the investral I strength and gearing levels, capit to rewarding shareholders via divide	nieve. These companies will be sciplined set of growth, valuation ment selection process include al expenditure levels, as well as
	the issuers, as well as criteria su	struments, the selection will deper ch as the ability to meet their finan ue, claims priority, as well as issua apital.	cial obligations, displays healthy
	the consideration of the marke long- term horizon. Under norm equity market to capitalise on g	etween equities and fixed income in t outlooks for the respective assortal al market conditions, we will likely rowth potential. However, we may environment turns less attractive, arket instead.	et classes over the medium to have a higher exposure to the reduce the equity exposure of
	objective to the Fund. These ins trusts, exchange traded funds a instance, we will ensure that the gain, directly or indirectly, any a	collective investment schemes t truments may include, but not be and mutual funds including mutua are will be no improper use of our p dvantage or to cause detriment to done in the best interest of the Fur	limited to real estate investment I funds managed by us. In this position in managing the Fund to be your interest, and investments



Classes	USD Class	MYR Class	SGD Class
	instruments and deposits with F	inancial Institutions while waiting markets. The selection of the i	option to invest in money market og for investment opportunities to ssuers will depend largely on the dit rating model.
	Derivatives		
	including, but not limited to, forw contracts are generally contracts	vard contracts, futures contracts s between two parties to trade reas swaps is an agreement to	es through financial instruments and swaps. Futures and forward an asset at an agreed price on a swap or exchange two financial
	For example, to hedge agains currency forward contract to off agreed rate for an agreed tenure	t foreign currency exchange r set any adverse foreign currence with its counterparty. While the n exchange losses by the Fund	m any adverse price movements. isk, the Fund may enter into a cy movements by determining an le hedging transactions will assist d, any potential foreign exchange
	Embedded Derivatives		
	credit linked notes. Investment exposure to the reference asset. and will expose investors to the puthat the equity-linked note is link derivatives may also lead to flucture derivatives drops, the NAV of the	t into these embedded derival Each of these embedded derival price fluctuations of, in the case ked to. As a result, any fluctual cituations in the NAV of the Fund the Fund will also be negatively in	limited to, equity-linked notes and ives will provide the Fund with tives has its own targeted maturity of an equity-linked note, the stock ion in the price of the embedded i.e. if the price of the embedded npacted. As the note is structured
		attempt to mitigate by carrying o	es will also expose the Fund to ut a stringent selection process on
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest	attempt to mitigate by carrying o ment being made.	ut a stringent selection process on
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest	attempt to mitigate by carrying or ment being made.	ut a stringent selection process on % of NAV of the Fund
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest  Asset Clar  Equity and equity-linked instrun	attempt to mitigate by carrying or ment being made.	w of NAV of the Fund  0% - 100%
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest  Asset Class Equity and equity-linked instrum Fixed income instruments	attempt to mitigate by carrying or ment being made.  ss nents	% of NAV of the Fund 0% - 100% 0% - 100%
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest  Asset Clare Equity and equity-linked instruments Instruments Collective investment schemes	attempt to mitigate by carrying or ment being made.  ss nents	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100%
Asset Allocation	counterparty risk, which we will a its counterparty prior to an invest  Asset Class Equity and equity-linked instrum Fixed income instruments	attempt to mitigate by carrying or ment being made.  ss nents	% of NAV of the Fund 0% - 100% 0% - 100%
Asset Allocation  Distribution Policy	counterparty risk, which we will a its counterparty prior to an invest.  Asset Classequity and equity-linked instruments.  Collective investment schemes.  Embedded derivatives and/or of the schemes.	attempt to mitigate by carrying or ment being made.  ss	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100%
Distribution Policy  Minimum Initial	counterparty risk, which we will a its counterparty prior to an invest.  Asset Clar Equity and equity-linked instrum Fixed income instruments Collective investment schemes Embedded derivatives and/or of the Fund is not expected to	attempt to mitigate by carrying or ment being made.  ss	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100%
Distribution Policy	counterparty risk, which we will a its counterparty prior to an invest.  Asset Classification and equity-linked instruming Fixed income instruments.  Collective investment schemes. Embedded derivatives and/or of the Fund is not expected to declared whenever is appropriate.	attempt to mitigate by carrying or ment being made.  ss nents derivatives o make distribution. However, e.	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100% incidental distribution may be
Distribution Policy  Minimum Initial Investment*  Minimum Additional	counterparty risk, which we will a its counterparty prior to an invest  Asset Clar Equity and equity-linked instrum Fixed income instruments Collective investment schemes Embedded derivatives and/or of the Fund is not expected to declared whenever is appropriate USD 1,000,000	attempt to mitigate by carrying or ment being made.  ss nents derivatives  o make distribution. However, e. MYR 1,000,000	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100% incidental distribution may be  SGD 1,000,000
Distribution Policy  Minimum Initial Investment*  Minimum Additional Investment*	counterparty risk, which we will a its counterparty prior to an invest  Asset Classequity and equity-linked instruments.  Collective investment schemes.  Embedded derivatives and/or of the fund is not expected to declared whenever is appropriate.  USD 1,000,000  USD 10,000  10,000 Units	attempt to mitigate by carrying or ment being made.  ss nents derivatives  or make distribution. However, e. MYR 1,000,000 MYR 50,000 50,000 Units	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100% 0% - 100%  incidental distribution may be  SGD 1,000,000  SGD 10,000  10,000 Units
Distribution Policy  Minimum Initial Investment*  Minimum Additional Investment*  Minimum Units of	counterparty risk, which we will a its counterparty prior to an invest  Asset Class Equity and equity-linked instrum Fixed income instruments  Collective investment schemes Embedded derivatives and/or of the Fund is not expected to declared whenever is appropriate USD 1,000,000  USD 10,000	attempt to mitigate by carrying or ment being made.  ss nents derivatives  or make distribution. However, e.  MYR 1,000,000  MYR 50,000	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100% 0% - 100%  incidental distribution may be  SGD 1,000,000  SGD 10,000
Distribution Policy  Minimum Initial Investment*  Minimum Additional Investment*  Minimum Units of Redemption*	counterparty risk, which we will a its counterparty prior to an invest  Asset Clar Equity and equity-linked instrum Fixed income instruments Collective investment schemes Embedded derivatives and/or of the following of the collective investment schemes USD 1,000,000  USD 10,000  USD 10,000  10,000 Units  1,000,000 Units  If the balance of your investment Units, you will be required to	attempt to mitigate by carrying or ment being made.  ss nents  derivatives  o make distribution. However, e.  MYR 1,000,000  MYR 50,000  50,000 Units  1,000,000 Units  it (i.e. total number of Units) is landar additional investment.	% of NAV of the Fund 0% - 100% 0% - 100% 0% - 100% 0% - 100% 0% - 100%  incidental distribution may be  SGD 1,000,000  SGD 10,000  10,000 Units

Note: Please refer to the Fund's Information Memorandum for further details of the Fund.

# 4. Who am I investing with?

Relevant parties' information:

The Manager	AHAM Asset Management Berhad
The Trustee	CIMB Commerce Trustee Berhad

<sup>\*</sup> At our discretion, we may reduce the minimum initial investment, minimum additional investment, minimum Units of redemption, minimum Units held and minimum Units per switch.



### 5. What are the possible outcomes of my investment?

This Fund is a mixed asset fund that will focus on achieving its objective by adopting a tactical asset allocation strategy depending on the prevailing market conditions. The Fund will have the flexibility to invest in a diversified range of investment instruments such as equities and equity-linked instruments, fixed income instruments such as debentures, money market instruments and/or deposits with Financial Institutions. Concurrently, the Fund will have the option to invest in collective investment schemes, embedded derivatives and derivatives. At any one time, the asset mix may comprise of one or all asset classes.

The performance of the Fund depends on the financial instruments that the Fund purchases. If the instruments do not perform within expectation or if there is a default, then, the performance of the Fund will be impacted negatively.

The Fund is not expected to make distribution. However, incidental distribution may be declared whenever is appropriate.

Please note that the capital and returns of the Fund are not guaranteed.

#### **KEY RISKS**

### 6. What are the key risks associated with this product?

#### General risks

- Market risk Market risk arises because of factors that affect the entire market place. Factors such as economic growth, political stability and social environment are some examples of conditions that have an impact on businesses, whether positive or negative. It stems from the fact that there are economy-wide perils, or instances of political or social instability which threaten all businesses. Hence, the Fund will be exposed to market uncertainties and fluctuations in the economic, political and social environment that will affect the market price of the investments either in a positive or negative way.
- Fund management risk This risk refers to the day-to-day management of the Fund by us which will impact the performance of the Fund. For example, investment decisions undertaken by us as a result of an incorrect view of the market or an y non-compliance with internal policies, investment mandate, the Deed, relevant law or guidelines due to factors such as human error, fraud, dishonesty or weaknesses in operational process and systems, may adversely affect the performance of the Fund.
- **Performance risk** The performance of the Fund depends on the financial instruments that the Fund purchases. If the instruments do not perform within expectation or if there is a default, then, the performance of the Fund will be impacted negatively. The performance of the Fund may also be impacted if the allocation of assets is not properly done. This is where the experience and expertise of the fund managers are important and the risk on the lack of experience and expertise of the fund managers has been highlighted above. On that basis, there is never a guarantee that investing in the Fund will produce the desired investment returns or distribution of income.
- Inflation risk This is the risk that your investment in the Fund may not grow or generate income at a rate that keeps pace with inflation. This would reduce your purchasing power even though the value of the investment in monetary terms has increased.
- Liquidity risk Liquidity risk refers to two scenarios. The first scenario is where an investment cannot be sold due to
  unavailability of a buyer for that investment. The second scenario exists where the investment, by its nature, is thinly traded.
  This will have the effect of causing the investment to be sold below its fair value which would adversely affect the NAV of
  the Fund and subsequently the value of Unit Holders' investments in the Fund. Upon such event and in the best interest of
  the Unit Holders, the Manager may suspend the repurchase of Units requests. Please refer to "Suspension of Dealing in
  Units" section of the Information Memorandum for more details.
- Operational risk This risk refers to the possibility of a breakdown in the Manager's internal controls and policies. The breakdown may be a result of human error, system failure or fraud where employees of the Manager collude with one another. This risk may cause monetary loss and/or inconvenience to you. The Manager will review its internal policies and system capability to mitigate instances of this risk. Additionally, the Manager maintains a strict segregation of duties to mitigate instances of fraudulent practices amongst employees of the Manager.
- Loan / Financing risk This risk occurs when you take a loan or financing to finance your investment. The inherent risk of
  investing with borrowed or financed money includes you being unable to service the loan or financing repayments. In the
  event Units are used as collateral, you may be required to top-up your existing instalment if the prices of Units fall below a
  certain level due to market conditions. Failing which, the Units may be sold at a lower NAV per Unit as compared to the NAV
  per Unit at the point of purchase towards settling the loan or financing.
- Related party transaction risk The Fund may also have dealings with parties related to AHAM. Nevertheless, it is our policy that all transactions with related parties are to be executed on terms which are best available to the Fund and which are not less favourable to the Fund than an arm's length transaction between independent parties.
- Suspension of repurchase request risk Having considered the best interests of Unit Holders, the repurchase requests by
  the Unit Holders may be subject to suspension due to exceptional circumstances, where the market value or fair value of a
  material portion of the Fund's assets cannot be determined, or such other circumstances as may be determined by the
  Manager, where there is good and sufficient reason to do so. In such case, Unit Holders will not be able to redeem their
  Units and will be compelled to remain invested in the Fund for a longer period of time. Hence, their investments will continue
  to be subject to the risks inherent to the Fund.

### Specific risks

Stock specific risk – Prices of a particular stock may fluctuate in response to the circumstances affecting individual
companies such as adverse financial performance, news of a possible merger or loss of key personnel of a company. Any
adverse price movement of such stock will adversely affect the Fund's NAV.





- Warrant investment risk The value of the warrants will depend on the pricing of the underlying security whereby the
  growth and performance prospect of the underlying security would consequentially affect the value of the warrants. In
  addition, the value of the warrants may decrease exponentially as the warrants approach its maturity date and the potential
  gains from a favourable price movement of the underlying may be offset by aggressive time decay. We may consider
  unwinding these warrants if there are material adverse changes to its value with the aim to mitigate the risk.
- Credit and default risk Credit risk relates to the creditworthiness of the issuers of the debentures and money market instruments and the Financial Institutions where the deposits are placed (hereinafter referred to as "investment") and their expected ability to make timely payment of interest and/or principal. Any adverse situations faced by the issuer may impact the value as well as liquidity of the investment. In the case of rated investment, this may lead to a credit downgrade. Default risk relates to the risk of an issuer and/or a Financial Institution of the investment either defaulting on payments or failing to make payments in a timely manner which will in turn adversely affect the value of the investment. This could adversely affect the value of the Fund.
- Interest rate risk This risk refers to the impact of interest rate changes on the valuation of debentures or money market instruments (hereinafter referred to as "investment"). Generally, movement in interest rates affects the prices of investment inversely. For example, when interest rates rise, prices of investment will fall. The fluctuations of the prices of investment will also have an impact on the NAV of the Fund. This risk can largely be eliminated by holding the investment until their maturity. We also manage interest rate risk by considering each investment's sensitivity to interest rate changes. When interest rates are expected to increase, the Fund would then likely seek to switch to investment that are less sensitive to interest rate changes. For investments in deposits, the fluctuations in the interest rates will not affect the placement of deposits but will result in the opportunity loss by the Fund if the placement of deposits is made at lower interest rate.
- Currency risk As the investments of the Fund may be denominated in currencies other than the Base Currency, any
  fluctuation in the exchange rate between the Base Currency and the currencies in which the investments are denominated
  may have an impact on the value of these investments. You should be aware that if the currencies in which the investments
  are denominated depreciate against the Base Currency, this will have an adverse effect on the NAV of the Fund in the Base
  Currency and vice versa. You should note that any gain or loss arising from the fluctuation in the exchange rate may further
  increase or decrease the returns of the investment.

#### Currency risk at the Class level

The impact of the exchange rate movement between the Base Currency and the currency of the respective Classes (other than USD Class) may result in a depreciation of your holdings as expressed in the Base Currency.

- Country risk Investments of the Fund in any countriesmay be affected by changes in the economic and political climate, restriction on currency repatriation or other developments in the law or regulations of the countries in which the Fund invests in. For example, the deteriorating economic condition of such countries may adversely affect the value of the investments undertaken by the Fund in those affected countries. This in turn may cause the NAV of the Fund to fall.
- Embedded derivatives risk The NAV of the Fund will be impacted by the valuation of the embedded derivatives. Factors that may impact the valuation of the embedded derivatives will include, but not limited to movement of the underlying asset, volatility of the underlying assets, interest rate levels, the correlation of the underlying assets and other such factors. Any change in the aforesaid factors would either positively or negatively impact the valuation of the embedded derivatives hence impacting the NAV of the Fund. As such, the Fund's NAV will be exposed to potential price volatility, which will be dependent on the valuation of the embedded derivatives that the Fund invested in.
- **Derivatives risk** Valuation of derivatives takes into account a multitude of factors such as movement of the underlying assets, the correlation of the underlying assets with the Fund, the implied future direction of the underlying assets and other factors. Any diverse changes of the factors mentioned above, may result in a lower NAV price and higher volatility for the Fund's NAV.
- Counterparty risk Counterparty risk concerns the Fund's investment in embedded derivatives and derivatives (hereinafter referred to as "Investments"). Counterparty risk is prevalent as the potential returns derived from the Investments are dependent on the ongoing ability and willingness of the issuer i.e. a Financial Institution to fulfill their respective financial commitments to the Fund in a timely manner. Bankruptcy, fraud or regulatory non-compliance arising out of and/or in connection with the issuer may impair the operations and/or the performance of the Fund. However, we will conduct stringent credit selection process of the issuer of the Investments prior to commencement of Investments and monitoring mechanisms established by us may potentially mitigate this risk. If, we are of the opinion there is material adverse change to an issuer, we may consider unwinding the issuer's Investments to mitigate potential losses that may arise.
- Collective investment schemes risk Any adverse effect on the collective investment scheme which the Fund is investing in will impact the NAV of the Fund. For example, the respective collective investment schemes may underperform their benchmarks due to poor market conditions and as a result, the NAV of the Fund will be adversely affected as the performance of the Fund is dependent on the performance of the respective collective investment schemes. In addition, any mismanagement of the collective investment scheme or poor decisions taken on the collective investment scheme may adversely affect the NAV of the collective investment scheme and hence the Fund.
- Tactical asset allocation fund risk This Fund is a tactical asset allocation fund where the strategies employed to shift the
  asset mix between equities and equity-link notes, fixed income instruments or money market instruments and deposits,
  depending on the prevailing market outlook. The Manager's investment decision pertaining to the asset allocation may
  adversely affect the Fund's performance if the assessment concluded by the Manager is not consistent with the market
  outlook.
- Legal and regulatory risk The Fund must comply with regulatory constraints or changes in the laws affecting it or its
  investment restrictions which might require a change in the investment policy and objective adopted by the Fund.
  Furthermore, such changes in the laws may have an impact on the market sentiment which may in turn affect the
  performance of the Fund. It is impossible to predict whether such impact caused by any change in the law will be positive or
  negative for the Fund. In the worst case scenario, a Unit Holder may lose all his investments in the Fund.





Reinvestment risk – This risk arises when coupons from fixed income instrument are not reinvested at the prevailing
interest rate when the investment was initially made. The risk is more likely to take place during a declining interest rate and
may impact the yield-to-maturity of the investments which is calculated based on the assumption that all coupon payments
made by the investments are reinvested at the same interest rate when the investments were first made. The Manager will
mitigate this risk by closely monitoring the interest rate movements and tackle measures which will not be limited to reduce
the Fund's exposure into such investments.

Note: Please refer to "Understanding the Risks of the Fund" in Information Memorandum for further details on each risk.

It is important to note that events affecting the investments cannot always be foreseen. Therefore, it is not possible to protect investments against all risks. You are recommended to read the whole Information Memorandum to assess the risks associated to the Fund. If necessary, you should consult your professional adviser(s) for a better understanding of the risks.

#### **FEES AND CHARGES**

#### 7. What are the fees and charges involved?

There are fees and charges involved and you are advised to consider them before contributing to the Fund.

### What will I be charged by the Manager?

Sales charge	Up to 2.00% of NAV per Unit of a Class.
Repurchase charge	Nil.
Switching fee	The Manager does not impose any switching fee. However, if the amount of sales charge of the fund (or class) that the Unit Holder intends to switch into is higher than the sales charge imposed by the fund (or class) being switched from, then the difference in the sales charge between the two (2) funds (or classes) shall be borne by the Unit Holder.
Transfer fee	Nil.

#### What are the key ongoing fees charged to the Fund?

Management fee	Up to 1.50% per annum of the NAV of the Fund.
Trustee fee	Up to 0.04% per annum of the NAV of the Fund.
Performance fee	The Manager will earn a 20% performance fee on the appreciation in the NAV per Unit (before performance fee) plus distributions* ("adjusted NAV per Unit") over and above the Hurdle Value during a Performance Period. The adjusted NAV per Unit must surpass the Hurdle Value, which is the High Water Mark ("HWM") plus 6.0%, before the Manager is eligible to a performance fee.  *Distributions declared during the Performance Period will be added back to the NAV per Unit in determining the excess over the Hurdle Value.

Note: Please refer to the Information Memorandum for further explanation and illustration of the Fund's fees, charges and expenses.

ALL FEES AND CHARGES PAYABLE BY YOU ARE SUBJECT TO ALL APPLICABLE TAXES AND / OR DUTIES AS MAY BE IMPOSED BY THE GOVERNMENT AND / OR THE RELEVANT AUTHORITIES FROM TIME TO TIME

### **VALUATIONS AND EXITING FROM INVESTMENT**

## 8. How often are valuations available?

The Fund will be valued on every Business Day and you may obtain the NAV and NAV per Unit of the Fund from our website at www.aham.com.my, our customer service via our toll free number 1-800-88-7080 or email to customercare@aham.com.my.

### 9. How can I exit from this investment and what are the risks and costs involved?

You may request to redeem your investments in the Fund at any point in time by completing the repurchase application form and returning it to us on any Business Day between 8.45 a.m. and 3.30 p.m. Payments will be made to you within ten (10) Business Days from the day the repurchase request is received by us, provided that all documentations are completed and verifiable.

## **CONTACT INFORMATION**

## 10. Who should I contact for further information or to lodge a complaint?

1. For internal dispute resolution, you may contact our customer service personnel:

(a) via phone to : 03 – 2116 6000 (b) via fax to : 03 – 2116 6100 (c) via toll free no. : 1-800-88-7080

(d) via email to : customercare@aham.com.my (e) via letter : AHAM Asset Management Berhad

Ground Floor, Menara Boustead, 69, Jalan Raja Chulan, 50200 Kuala Lumpur

## **Built On Trust**



Complaints should be made in writing with the following information:

(a) particulars of the complainant which include name, correspondence address, contact number, e-mail address

any) and other relevant information:

circumstances of the non-compliance or improper conduct;

parties alleged to be involved in the improper conduct; and

(d) other supporting documentary evidence (if any).

If you are dissatisfied with the outcome of the internal dispute resolution process, please refer your dispute to the Sécurities Industries Dispute Resolution Center (SIDREC):

03-2282 2280 (a) via phone to 03-2282-3855 via fax to (c) via email to : info@sidrec.com.my

(d) via letter to Securities Industry Dispute Resolution Center (SIDREC)

Unit A-9-1 Level 9, Tower A, Menara UOA Bangsar No. 5, Jalan Bangsar Utama 1, 59000 Kuala

Lumpur

You can also direct your complaint to the SC even if you have initiated a dispute resolution process with SIDREC.

To make a complaint, please contact the SC's Consumer & Investor Office:

: 03 – 6204 8999 : 03 – 6204 8991 (a) via phone to the Aduan Hotline at (b) via fax to via e-mail to aduan@seccom.com.my via online complaint form available at www.sc.com.my

(e) via letter to Consumer & Investor Office

Securities Commission Malaysia

No 3, Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur

4. Federation of Investment Managers Malaysia (FiMM)'s Complaints Bereau:

(a) via phone to : 03 - 20923800 (b) via fax to : 03 - 20932700

(c) via email to : complaints@fimm.com.my

(d) via online complaint form available at : www.fimm.com

: Legal, Secretarial & Regulatory Affairs (e) via letter to

Federation of Investment Managers Malaysia

19-06-1, 6th Floor Wisma Tune, No. 19, Lorong Dungun

Damansara Heights, 50490 Kuala Lumpur

### **APPENDIX: GLOSSARY**

Base Currency	Means the currency in which the Fund is denominated i.e. USD.
Bursa Malaysia	Means the stock exchange operated by Bursa Malaysia Securities Berhad including such other name as may be amended from time to time.
Business Day	Means a day on which the Bursa Malaysia and/or one or more of the foreign markets in which the Fund is invested in are open for business/trading.
Class(es)	Means any number of class(es) of Unit(s) representing similar interests in the assets of the Fund although a class of Units of the Fund may have different features from another class of Units of the Fund.
Deed	Refers to the deed dated 28 January 2022 and the first supplemental deed dated 23 August 2023 entered into between the Manager and the Trustee, which may be modified or varied by further supplemental deeds from time to time.
deposit(s)	Has the same meaning as per the definition of "deposit" in the Financial Services Act 2013. For the avoidance of doubt, it shall exclude structured deposits.
Financial Institution	Means (1) if the institution is in Malaysia –  (i) Licensed Bank;  (ii) Licensed Investment Bank;  (iii) Development Financial Institution; or  (iv) Licensed Islamic Bank; or  (2) if the institution is outside Malaysia, any institution that is licensed, registered, approved or authorised by the relevant banking regulator to provide financial services.
Fund	Refers to AHAM Flexi Fund 8.
Guidelines	Means the Guidelines on Unlisted Capital Market Products Under The Lodge And Launch Framework issued by the SC as may be amended from time to time.
High Water Mark or HWM	Means the NAV per Unit that forms the basis of calculating and determining the Hurdle Value for a Performance Period. The HWM will be the closing NAV per Unit on the last Business Day of the preceding Performance Period or the previous HWM of the preceding Performance Period, whichever is higher.
Hurdle Value	Means the minimum value that needs to be achieved before the Fund is subject to a performance fee. The Hurdle Value is calculated by adding 6% to the HWM. The Hurdle Value for each subsequent Performance Period is reset at the beginning of the Performance Period based on the latest HWM.





Information Memorandum	Means the offer document in respect of the Fund as may be, replaced or amended from time	
Licensed Bank	to time.  Means a bank licensed under the Financial Services Act 2013.	
Licensed Investment Bank	Means an investment bank licensed under the Financial Services Act 2013.	
Licensed Islamic Bank	Means an Islamic bank licensed under the Islamic Financial Services Act 2013.	
Manager / AHAM	Refers to AHAM Asset Management Berhad.	
MYR	Means Malaysian Ringgit.	
MYR Class	Represents a Class issued by the Fund which is denominated in MYR.	
NAV	Means the value of all the assets of the Fund less the value of all the liabilities of the Fund at a valuation point. Where the Fund has more than one Class, there shall be a Net Asset Value of the Fund attributable to each Class.	
NAV per Unit	Means the NAV of the Fund at a particular valuation point divided by the number of Unit in Circulation at the same valuation point; where the Fund has more than one Class, there shall be a NAV per Unit for each Class; the NAV per Unit of a Class at a particular valuation point shall be the NAV of the Fund attributable to that Class divided by the number of Units in Circulation of that Class at the same valuation point.	
Performance Period	Means a period of 12 months beginning from 1 July to 30 June every year to coincide with the start and the end of the Fund's financial year.	
Repurchase Charge	Means a charge imposed pursuant to a repurchase request.	
Repurchase Price	Means the price payable to a Unit Holder by the Manager for a Unit pursuant to a repurchase request and it shall be exclusive of any Repurchase Charge.	
SC	Means Securities Commission Malaysia.	
Sales Charge	Means a charge imposed pursuant to a purchase request.	
SGD	Means Singaporean Dollar.	
SGD Class	Represents a Class issued by the Fund which is denominated in SGD.	
Sophisticated Investor	Refers to any person who (a) is determined to be a sophisticated investor under the Guidelines on Categories of Sophisticated Investors, as amended from time to time; or (b) acquires any capital market product specified under these Guidelines where the consideration is not less than two hundred and fifty thousand ringgit or its equivalent in foreign currencies for each transaction whether such amount is paid for in cash or otherwise; and/or (c) any other person as categorised by the SC from time to time to be a sophisticated investor.  Note: For more information and updates on the definition of "Sophisticated Investor", please refer to our website at www.aham.com.my.	
Trustee	Refers to CIMB Commerce Trustee Berhad.	
Unit or Units	Means an undivided share in the beneficial interest and/or right in the Fund and a measurement of the interest and/or right of a Unit Holder in the Fund and means a Unit of the Fund and if the Fund has more than one Class, it means a Unit issued for each Class.	
Units in Circulation	Means Units created and fully paid and which have not been cancelled.  It is also the total number of Units issued at a particular valuation point.	
Unit Holder, you	Means the person/corporation for the time being who, in full compliance to the relevant laws is a Sophisticated Investor pursuant to the Guidelines including a jointholder.	
USD	Means United States Dollar.	
USD Class	Represents a Class issued by the Fund which is denominated in USD.	